



## MAINTENANCE MANAGEMENT

**What is Maintenance Management?** Maintenance Management, together with Asset Management, supports maintaining buildings and equipment assets in the required condition by collecting data (labour hours, purchased materials, inventory usage and tool rentals) in the form of work orders to control costs, plan and execute project and maintenance work. It supports multiple maintenance processes like corrective and preventive maintenance as well as customer funded work. Maintenance Management improves the cost efficiency, the effective maintenance and scheduling of labour of a maintenance organization.



**UBC Maintenance Management in Planon:** The scope of Maintenance Management includes:

- Self-Service Service Request
- Call Centre Service Request
- Mobile Service Request
- Work Order Management
- Work Order and Projects
- Work Order and Inventory
- Work Order and Purchasing
- Work Order and Tool Rental
- Work Order Labour
- Mobile Work Order
- Off-line Data Collection/Inspections
- Work Order Billing
- Utilities Collections
- Utilities Billing

Note: The list above is representative only. Confirmation on what's in scope will be determined in Fall 2019.

**Integrations:** Planon will be integrated with Workday and potentially other UBC enterprise applications. During the project, a determination will be made on the system of record for each business process and communicated to users of each system.

